



"From Production to Disposal: Overview of Management Challenges and Opportunities"

WATER AND WASTEWATER WORKSHOP

December 6, 2011

Location: Public Service Commission of South Carolina
101 Executive Center Drive, Suite 100, Columbia, SC 29210

Agenda

8:30 - 9:00 a.m.	Registration
9:00 - 9:05 a.m.	Welcome, Dukes Scott, <i>ORS, Executive Director</i>
9:05 - 9:15 a.m.	Introductions & Overview, Willie J. Morgan, P.E., <i>ORS, Water/Wastewater Department</i>
9:15 - 9:35 a.m.	Public Service Commission, John E. "Butch" Howard, PSC, <i>Chairman</i>
9:35 - 10:05 a.m.	Drinking Water Update, Lindsey Bounds, <i>DHEC, Compliance Assurance Division</i>
10:05 - 10:25 a.m.	Billing and Customer Service Practices, Chad Campbell, <i>ORS, Consumer Service Department</i>
10:25 - 10:40 a.m.	Break
10:40 - 11:10 a.m.	Water/Wastewater Business & Site Review, Hannah Majewski, <i>ORS, Water/Wastewater Department</i>
11:10 - 11:40 p.m.	Water Metering and Sanitary Surveys, Fred Taylor, <i>DHEC, Compliance Assurance Division</i>
11:40 - 12:15 a.m.	Underground Facility Damage Prevention Act, Joe Devito, <i>President of SC811</i>
12:15 - 1:30 p.m.	Lunch (<i>lunch on your own</i>)
1:30 - 2:00 p.m.	Sanitary Sewer Overflows/Oil and Grease Management, Sonya Johnson, <i>DHEC, Region 3</i>
2:00 - 2:30 p.m.	Proceedings and Filings at the Public Service Commission, Jeff Nelson, Esquire, <i>ORS, Legal Office</i>
2:30 - 2:45 p.m.	Break
2:45 - 3:25 p.m.	Rate Application Preparation/Audit Review, Sharon Scott, <i>ORS, Auditing Department</i>
3:25 - 3:55 p.m.	Increase Utility Revenues Without A Rate Increase, Willie J. Morgan, P.E., <i>ORS, Water/Wastewater Department</i>
3:55 - 4:00 p.m.	Questions / Wrap Up / Evaluation – ORS and DHEC - Questions from audience
4:00 p.m.	Adjourn